

General

How would you prefer to refer patients to us?	Post	Fax	Secure Online/Email
How would you prefer to receive written reports?	Post	Fax	Secure Online/Email

Service

<i>Please mark 1-5 with 5 excellent to 1 unacceptable</i>	Excellent	Very Good	Average	Poor	Unacceptable
Do you rate the benefit of the service to the community?	5	4	3	2	1
How would you rate your patients' experience?	5	4	3	2	1
How would you rate the turnaround time from referral to receipt of the written report? <i>Please note: this question does not relate to the images (these are generally sent from Cobalt within 48 hours of the scan appointment date)</i>	5	4	3	2	1
If you requested images from us, how were they received?	CD	MyVue/VueMotion		IEP	other
For images received via CD or MyVue/VueMotion only – - How did you find navigation of the images?	5	4	3	2	1
How would you rate the accuracy of the reporting?	5	4	3	2	1
Overall how would you rate our service?	5	4	3	2	1
Would you recommend our service?	YES / NO (Please do feedback in the Comments box)				

Comments

.....

.....

.....

Would you be interested in attending lectures and case studies on the diagnosis and treatment of certain conditions? YES / NO

If yes, please provide email address and we will add you to our mailing list:

**Please return to Referrers Survey, Cobalt, Linton House, Thirlestaine Road, Cheltenham, GL53 7AS
or send by email to: education@cobalthhealth.co.uk
Thank you once again for using our service and taking the time to provide us with your feedback**